

This document is a resource of the Federal Access Coaching and Training Platform. The information contained in this document is business sensitive and the intellectual property of RSM Federal. This material may not be duplicated, published, disclosed or distributed, in whole or in part, without the express prior written consent of RSM Federal. Possession, use, forwarding, or sharing of this document or any part of this document by anyone other than RSM Federal constitutes theft and plagiarism. RSM Federal Clients and Federal Access Members may utilize this resource but remain legally bound to the copyright, trademarks, and confidentiality of this paragraph and may not share this resource with anyone outside their organization. All graphics, tables, content, processes, and methodology are copyrighted and the intellectual property of RSM Federal. Federal Access is an operating division wholly owned by RSM Federal. Federal Access is protected by copyright and trademark. All rights reserved.



Overview

When you sell on the Defense Logistics Agency's (DLA) Internet Bid Board System (DIBBS), unless all of the product you sell is sitting on your shelves, you are going to have issues with your manufacturers and other distributors.

As an example, you bid on 250 light-bulbs. Because the procurement identified the Buy America Act (BAA), you can't use the relationships you have with your normal manufacturers because they're in China. So you ask a local manufacturer, they give you a good price and you place a bid with 21 days After Receipt of Order (ARO).

You win the contract. However, when you call the manufacturer, they say, "Sorry! But we just had a forklift crash into one of our pallets and we're short on bulbs. It'll take three weeks to ship you the order.

Now, you're thinking to yourself, "That doesn't even include my time for packing and shipping. Even if I have the manufacturer drop-ship direct to the customer, I'm going to miss the 21 day ARO.

Many companies simply wait for delivery, get them repackaged, and then ship them out. They arrive in 40 days instead of 21 days. You confirm delivery. You get paid.

What you may not realize is that your delivery time is tracked by DLA and your overall score with DLA just took a hit.

So what do you do? You submit a Post Award Request.

Issues with manufacturers and distributors happen *all the time*. You just need to ensure that you're communicating these challenges via a formal PAR.

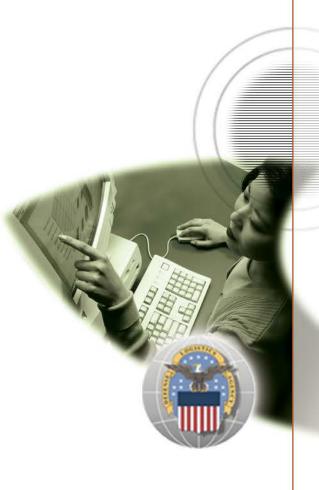
Bottom line? Over-communicate!

There are hundreds of possible reasons why you won't be able to deliver on-time. These range from manufacturer issues to weather (such as hurricanes or tornadoes). Think like a business professional, not a government sales professional. This is simply part of doing business. If you don't over-communicate with your contracting officer, you're acting like an ostrich with your head in the sand.

The concept of over-communicating applies to all contracts, whether commercial or government, via SAM.gov or DIBBS. In the case of DIBBS, the PAR is the formal process you have to undertake.

The remainder of this document is a presentation we obtained from DLA to provide contractors with the process for submitting a PAR.

Procurement Job Aid



DLA Internet Bid Board System (DIBBS):

Post-Award Requests (PARs) in DIBBS

Effective 06 November 2015



Post-Award Requests (PARs) in DIBBS



Transaction or Activity Overview

Purpose:

 To provide Vendors with step-by-step instructions on how to create Post-Award Requests (PARs) in DIBBS

Business Scenario:

- When an user has a request or question about a Contract or Purchase Order after an award is made, they can submit a Post-Award Request (PAR) in DLA Internet Bid Board System (DIBBS)
- PARs provide a direct method by which the Vendors are able to communicate issues and questions pertaining to an award to the Award Administrator, and also maintains a record of what actions have be taken on the associated award
- Once submitted, the PAR will be sent directly to the Award Administrator's Post-Award Workload, along with any documents the Vendor attaches to it
- Specific business scenarios in which the PAR can be used include (but are not limited to) the following:
 - Vendor requested cancellation
 - Modification
 - Delivery date change request
- PARs are now the recommended method for Vendors to submit a request to the Award Administrators; replacing formerly used methods (e.g. calls, emails, letters, faxes, etc)

Appendix:

- Appendix A PAR Reasons Codes
- Appendix B Acceptable File Types

Audience:

Vendors





Business Rules

- Vendors must have access and an account in DIBBS
- Vendors can only submit PARs for Purchase Orders/Contracts that they have been awarded in Supplier Relationship Management (SRM) system or reside in SRM



Glossary

- Post Award Request (PAR) An electronic request for administrative action or information on an award which can be created and submitted by Vendors via DIBBS in EProcurement
- DLA Internet Bid Board System (DIBBS) DLA website where solicitations are posted for public viewing
 - o Vendors can quote on particular solicitations through DIBBS
 - Awards processed in SAP SRM are posted to DIBBS
 - o DIBBS allows external creation of Post-Award Requests (PARs) by Vendors

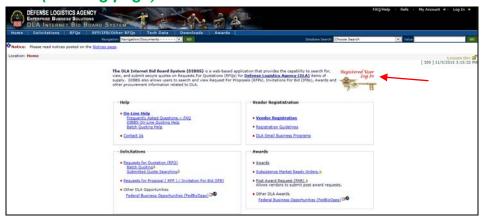




Detailed Steps and Procedures

- I. Log into DIBBS using CAGE Code and Password
 - a. Login into DIBBS by clicking on the

SCREEN: DIBBS (Landing page)



- b. Enter the following on the DIBBS Log-in screen
 - i. User ID
 - ii. Password
- c. Click the SUBMIT button once you have completed the appropriate fields

SCREEN: DIBBS (Log-in page)

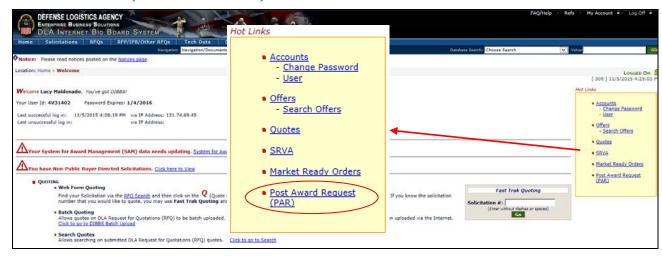




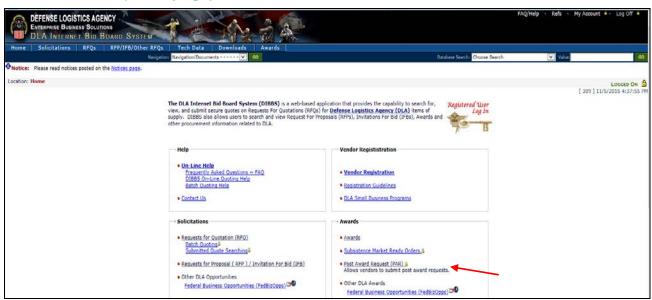
II. Create a PAR

a. Click on the <u>Post Award Request (PAR)</u> link in the Hot Links window from the *Welcome screen* or click on the <u>Post Award Request (PAR)</u> link from the <u>DIBBS</u> <u>Homepage</u> under Awards section.

SCREEN: DIBBS (Home: Welcome)



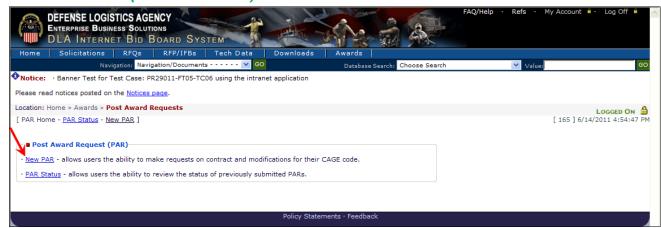
SCREEN: DIBBS (Homepage)





b. Select the **New PAR** link from the **PAR Functions** screen

SCREEN: DIBBS (PAR Functions)



- c. Verify that the **No** oradio button is selected
- d. Select the NEXT > button

SCREEN: DIBBS (PAR Functions)



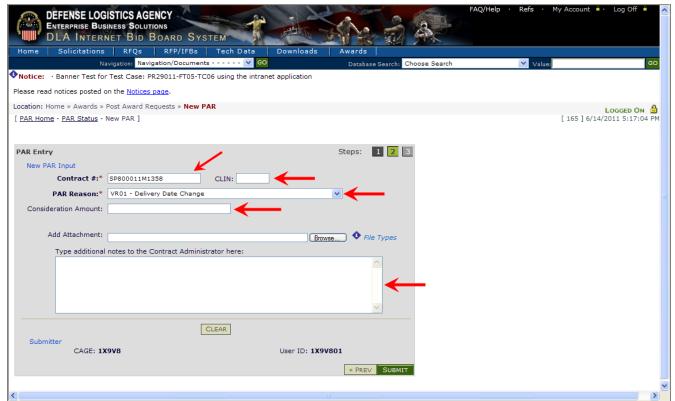
0 Note:

- The screen also provides the option to select **Copy a previous PAR**, which allows the requestor to submit another PAR for the same award
- To do this, select the **Yes** adio button, then input the number of the PAR you would like to copy into the **PAR** # field and click on the NEXT button.
- You will then be returned to a pre-populated PAR Entry screen (PIIN, CLIN and PAR Type pre-populated) and will be able to continue to create the additional PAR



- e. Enter data in the following fields:
 - i. Contract Number (*Mandatory Entry)
 - ii. CLIN (if applicable)
 - iii. PAR Reason Click on the Dropdown List ✓ arrow for the field to select a value (*Mandatory Entry)
 - **1 Note:** Refer to Appendix A PAR Reasons Codes for the list of values
 - iv. Consideration amount only fill out if applicable
 - v. Enter an explanation of the request action into the "Type additional notes to the Contract Administrator here" block

SCREEN: DIBBS (PAR Entry)

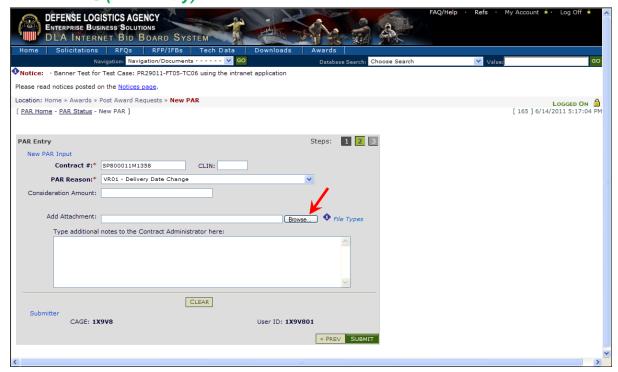




f. To upload an attachment to the PAR, click on the Browse... button

Note: It is not necessary to attach a document in order to create a PAR. Refer to Appendix B for the list of acceptable file types if you are attaching a document

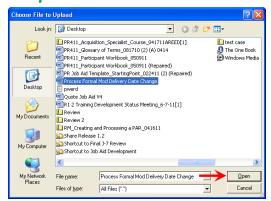
SCREEN: DIBBS (PAR Entry)



i. Select the desired file from the appropriate file path then click on the button

1 Note: Up to this point, you can cancel the PAR, and no data will be submitted to the system. To cancel the PAR click on "CLEAR" button

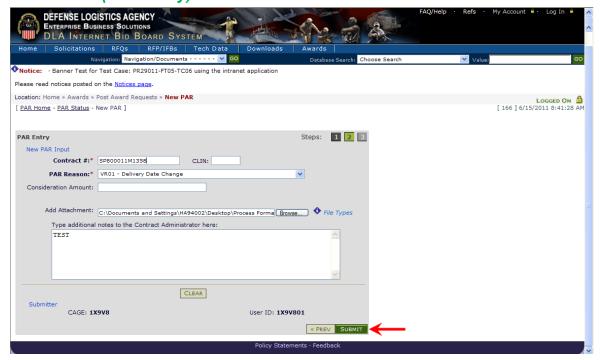
DIALOG BOX: Choose File to Upload





g. Review the PAR inputs, and then select the SUBMIT button

SCREEN: DIBBS (PAR Entry)



1 Note: Once you have successfully submitted the PAR, the PAR screen displays a confirmation, i.e: ✓ Created PAR #: 00000001455.

SCREEN: DIBBS (PAR Creation Confirmation page)





10 Note: All the PAR details are displayed on this screen including:

- PAR number
- PAR creation date
- Contract Number (PIIN)
- CLIN (if applicable)
- PAR Reason code
- Consideration Amount (if applicable)
- Submitter's CAGE
- Submission Date
- Contract Administrator's
 - Name
 - Phone number
 - Email address

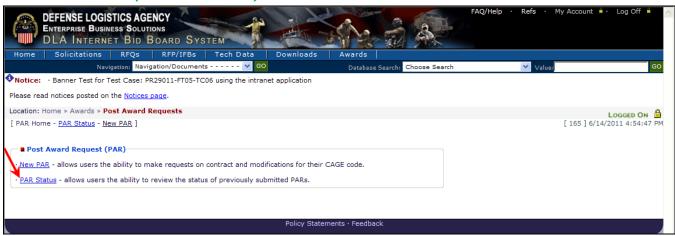


III. Viewing Status of a PAR

① Notes:

- Vendors have the ability to search for all PARs (open and closed) by selecting the Contract Number, PAR Number or a Creation date range.
- > Vendors will be able to view the status of any PARs they have previously submitted.
- Follow the steps in section I. Log into DIBBS using CAGE Code and password if necessary
- b. Click on the PAR Status link

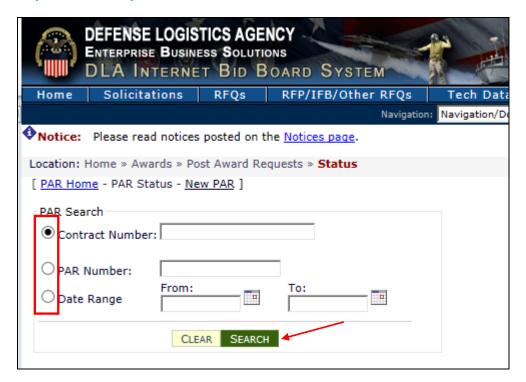
SCREEN: DIBBS (PAR Functions)



- c. Select the **Contract Number** or radio button and enter the Contract number in the **PAR Number** field
- d. Or Select the PAR Number or radio button and enter the PAR number in the PAR Number field
- e. Or select the Date Range or radio button and enter the date range using the MM-DD-YYYY format, in the To: and From: fields
 - **ONOTE:** You can also select the **Calendar** icon to populate these fields
- f. Click the SEARCH button



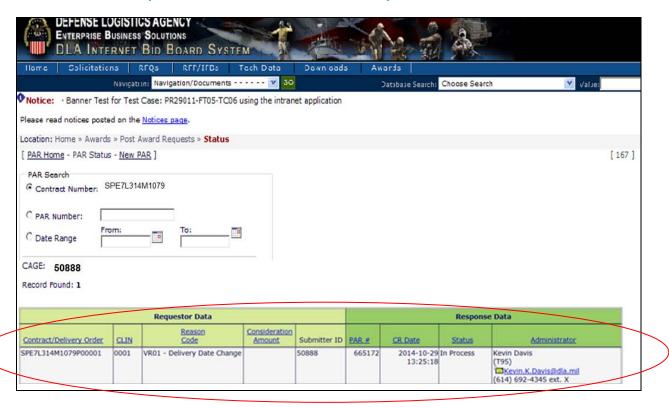
SCREEN: DIBBS (PAR Search)



- **10** Note: The search results appear in at table at the bottom of the screen
- g. Once the results display in the table, the Vendor can see under the Response Data section the PAR Status and the responsible Administrator.
 - 1 Note: PAR status could be New, In Process, Completed or Cancelled.



SCREEN: DIBBS (PAR Functions Search Results)







Appendix A - PAR Reasons Codes

- VR01 Delivery Date Change
- VR02 Duty Free Entry Request
- VR03 Free Issues
- VR04 Price Change amd Mistakes-in-Bid
- VR05 Request for Price Change in Accordance with Economic Price
- **VR06** Variation in Quantity Change
- **VR07** Quantity Change
- VR08 Vendor Requested Cancellation
- VR09 Modification
- VR10 Wage Determination
- VR11 Other Vendor Request





Appendix B – Acceptable File Types for Attachments

- doc	Microsoft Word document / Word Perfect document
- docx	Microsoft Office Open XML Format Word document
- gif	GIF image file
- htm	Hypertext Markup Language File
- html	Hypertext Markup Language File
· jpe	JPEG Image File
- jpg	JPEG Image File
- pdf	Portable Document Format / Printer description file
- png	Portable Network Graphic file
· pps	Power Point slide show / Ping Plotter file
- ppt	Power Point presentation file
- pptx	Power Point Microsoft Office Open XML Format Presentation
- rtf	Rich text file
- rtx	Rich text file
. tif	TIFF file
.tiff	TIFF file
.txt	Text File
.xls	Microsoft Excel Spreadsheet
.xlsx	Microsoft Excel Open XML Document